



Private Policy

Last updated: January 1st, 2025

Adya Care Foundation, Inc., a 501(c)(3) foundation (“Foundation” or “we”), respects your privacy and is committed to protecting it through our compliance with this policy (“Privacy Policy”). This Privacy Policy describes the types of information we may collect or that you may provide when you visit our website at www.adyacare.org (“Website”), our Portal and our practices for collecting, using, maintaining, protecting, and disclosing that information.

Please read this policy carefully to understand our policies and practices regarding your information and how we will treat it. If you do not agree with our policies and practices, your choice is not to use this Website, our social media accounts, our offline sources, or our Web Portals. By accessing our Website, you agree to this privacy policy. This policy may change from time to time. Your continued use of this Website after we make changes is deemed to be acceptance of those changes, so please check the policy periodically for updates.

THE FOUNDATION IS NOT A MEDICAL PROVIDER NOR IS IT A “COVERED ENTITY” SUBJECT TO STATE OR FEDERAL LAWS GOVERNING THE PRIVACY OF MEDICAL RECORDS OR INFORMATION, INCLUDING THE HEALTH INSURANCE PORTABILITY AND ACCOUNTABILITY ACT OF 1996, COMMONLY REFERRED TO AS “HIPAA”.

DONOR PRIVACY: We will not sell, share, or trade our donors’ names or personal information with any other entity, nor send mailings to our donors on behalf of other organizations. This policy applies to all information received by the Foundation, both online and offline, as well as any electronic, written, or oral communications.

INFORMATION WE COLLECT

This policy applies to information we collect:

- On this Website and through our Web Portals.
- In email, text, and other electronic messages between you and this Website.
- When you interact with our email, social media, and marketing applications.
- Sensitive information from patient eligibility forms.
- Sensitive information from our sponsors and donors.
- From employees and board members.
- From outbound marketing communications.



It does not apply to information collected by:

- Us, offline or through any other means, including on any other website operated by the Foundation or any third party (including our affiliates and subsidiaries);
- Our affiliates or subsidiaries; or
- Any third party (including our business partners and service providers), including through any application or content that may link to or be accessible from or on the Website

Children Under the Age of 18

If you are under 18, do not use or provide any information about yourself to us, including your name, address, telephone number, email address, or any screen name or user name you may use. If we learn we have collected or received personal information from a child under 18 without verification of parental consent, we will delete that information. If you believe we might have any information from or about a child under 18, please contact us at info@adyacare.org.

HOW WE USE YOUR INFORMATION

We use information that we collect about you or that you provide to us, including any personal information that:

- Presents our Website and our Web Portals and their respective contents to you.
- Notifies you about changes to our Website and our Web Portals or any products or services we offer or provide through them.
- Provides you with information, products, or services that you request from us, namely determining eligibility for assistance for certain out-of-pocket health care costs (“assistance programs”).
- Provides you with assistance applying for assistance programs.
- Provides communications with patients about assistance programs.
- Allows you to share stories and comments on social media
- To fulfill any other purpose for which you provide it.
- Accept and process donations.
- Communicates with donors and supporters about contributions.
- Sends Foundation newsletters to donors.
- Shares stories and comments on social media.



DISCLOSURE OF YOUR INFORMATION

We may disclose aggregated information about our users, and information that does not identify any individual, without restriction. We may disclose personal information that we collect or you provide as described in this privacy policy:

- To our subsidiaries and affiliates.
- To contractors, service providers, and other third parties we use to support our business and who are bound by contractual obligations to keep personal information confidential and use it only for the purposes for which we disclose it to them.
- To a buyer or other successor in the event of a merger, divestiture, restructuring, reorganization, dissolution, or other sale or transfer of some or all of Foundation's assets, whether as a going concern or as part of bankruptcy, liquidation, or similar proceeding, in which personal information held by the Foundation about our Website users is among the assets transferred.

We may also disclose your personal information:

- To comply with any court order, law, or legal process, including to respond to any government or regulatory request.
- To enforce or apply our Terms of Use and other agreements
- If we believe disclosure is necessary or appropriate to protect the rights, property, or safety of the Foundation, our customers, or others. This includes exchanging information with other companies and organizations for the purposes of fraud protection and credit risk reduction.

Donor Documentation.

- Information about patients and donors may be included in donor documents, proposals, and agreements retained on the Foundation's systems. The Foundation restricts access to patient and donor information to authorized Foundation employees and our Service Providers, contractors, and agents who need that information in order to operate, develop, or improve the Foundation, our Website, Web Portals and services. These individuals are bound by confidentiality obligations and may be subject to discipline, including termination, if they fail to meet these obligations. We delete and destroy individual records of patient and donor information according to Foundation's Record Retention Schedule.



CHANGES TO OUR PRIVACY POLICY

It is our policy to post any changes we make to our privacy policy on this page with a notice that the privacy policy has been updated on the Website home page. If we make material changes to how we treat our users' personal information, we will notify you through a notice on the Website home page. The date the privacy policy was last revised is identified at the top of the page.

Contact Information

To ask questions or comment about this privacy policy and our privacy practices, contact us at:

info@adyacare.org

DATA SECURITY

We have implemented measures designed to secure your personal information from accidental loss and from unauthorized access, use, alteration, and disclosure. See our data security measures, below.

- **Your Responsibility.** All information you provide to us is stored on our secure servers behind firewalls. The safety and security of your information also depends on you. Where we have given you (or where you have chosen) a password for access to certain parts of our Website, you are responsible for keeping this password confidential. We ask you not to share your password with anyone. We urge you to be careful about giving out information in public areas of the Website like message boards. The information you share in public areas may be viewed by any user of the Website. Unfortunately, the transmission of information via the internet is not completely secure. Although we do our best to protect your personal information, we cannot guarantee the security of your personal information transmitted to our Website. Any transmission of personal information is at your own risk. We are not responsible for circumvention of any privacy settings or security measures contained on the Website.



- **Security Measures.** We and our Service Providers protect your information using physical, technical, and administrative security measures to reduce the risks of loss, misuse, unauthorized access, disclosure and alteration. Some of the safeguards we use are firewalls, data encryption, intrusion detection, anti-virus controls, using physical access controls to our data centers, and information access authorization controls. Sensitive Personal Information is not stored on the Foundation Website, see the Patient and Donor Personally Identifiable Information, Because the internet and mobile web are inherently insecure and no information system is 100% secure and even the most secure system can be compromised, we cannot guarantee security. As such, the Foundation cannot ensure or warrant the security of any information you transmit to the Foundation.